



Description of Quality Assurance Program:

- **Performance Management & Quality Assurance** -- PM/QA maintains a total QA system that adheres to OpalSoft QA directives and procedures as well as Navy-directed requirements. Using regular audits and inspections, this organizational element will help establish and monitor the program system and application development, integration and operations activities, and security functions against standard performance metrics. In conjunction with the Balanced Scorecard approach, this organization will verify that performance requirements are established, measured, and met and ensures continuous process improvement initiatives are in-place and executed.