About us

OpalSoft serves the Government and Commercial clients with Information Technology Infrastructure Services. Over the past decade, OpalSoft has grown remarkably, the result of intelligent application of appropriate technologies, flexible and proven methodologies and deployment of highly skilled technology professionals. OpalSoft customers include small, medium and large enterprises including select Fortune 500 companies. Our customer list is comprised of both public and private sector clients, and some of our key clients are U.S. Navy, Apple, Amkor, Symantec, Unisys Corp (Federal Group), County of Santa Clara and Fujitsu America.

OpalSoft, a minority-owned business, certified by the Department of General Services, California, and the US Small Business Administration. We are also a participant of the SBA 8a Business Development program (graduation February 2012). OpalSoft is a holder of the Navy Seaporte Multiple Award Contract and the Federal Supply Schedule 70 of the General Services Administration. In addition, OpalSoft is an established vendor with several local Governments agencies.

Highlights of our Service Offerings:

- Information Assurance Program / Project Management

- Certification and Accreditation (C&A) analysis and documentation of enterprise applications and networks

- System Security Test and Evaluations (ST&E), security control reviews, IT auditing and FISMA compliance reporting

- Network assessments, penetration testing, network monitoring and network security design including assessment of Platform IT (PIT) systems

- Vulnerability assessment, scanning and patch management process design and implementation

- Disaster Recovery/Contingency Plan development and testing of applications and environment

Detailed Skills, Capability and Focus Areas:

Information Technology Facility Operation and Maintenance

We enhance our products and services by offering a range of technical support services for both government & commercial customers. Our certified IT professionals support IT infrastructure, providing quality service and the flexibility to respond to an agency's unique IT needs. These may include:

- Data Center and facility management
- IT Operations Watch & Help Desk Services
- Network operations support
- Patch and configuration management
- Hardware and software integration
- Disc data storage
- Voice-over-Internet Protocol (VoIP)
- Telecommunication
- Training Support

Our innovative approach to designing and managing these services enables highly productive day-to-day operations and practical solutions to business operation problems.

IT Network Management Services

Our experienced personnel provide expert network systems administration and support to our customers using enterprise-wide management tools. We offer a full set of network management services including:

- Enterprise network design, development & installation services
- Performance measurement
- Security penetration testing
- Risk Assessment
- Benchmarking and load testing
- Integrated logistics support
- End to End Network Performance Support
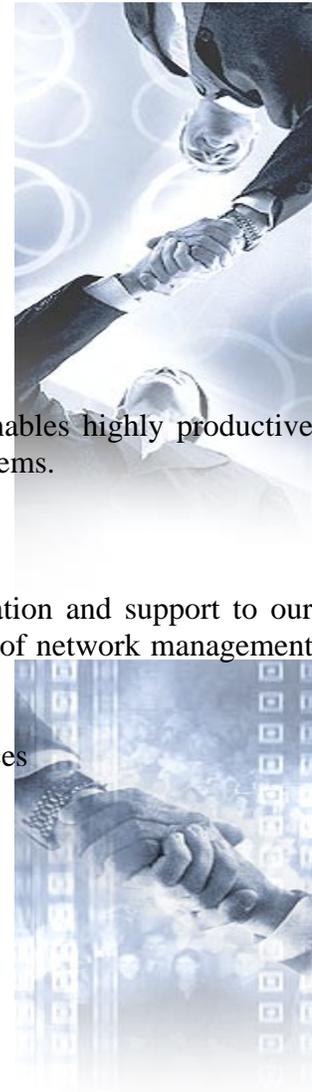
Information Assurance

Our security professionals provide our customers with a range of services including: Assessing Your Security Goals, Managing Enterprise Risk, Network and Infrastructure Security Assessments, Threat Analysis, Vulnerability Assessments, Penetration Testing, and Security Hardening.

Enterprise Risks

The security of data and Information Technology infrastructure is now an enterprise-wide problem -- one that must be addressed aggressively and comprehensively. Faced with the continuous growth of data and an increasingly sophisticated array of threats, vulnerabilities and risks, organizations must find ways to quickly and efficiently mitigate those problems and protect their data. At the same time, they must satisfy the constant evolution of government security doctrines, privacy standards, policies and regulations. All of this must be accomplished while contending with the rapid obsolescence of existing technology.

The team of information technology security professionals that OpalSoft has on staff provides your organization a diversified combination of information assurance, security, networking and management skills and services, which afford you the peace of mind to focus on your core mission.

Organizations continually face the challenge of risk management, assessment and response all while trying to operate in a cost effective environment. Partnering with us allow your enterprise peace of mind. You can be rest assured that your challenges are being met by the highest caliber information security professionals who will help you identify possible negative outcomes, while recognizing potential opportunity.

The OpalSoft Security Solution is composed of a variety of Offerings, which include:

Technical Process Support Services

We employ a highly trained security staff, so that your information technology environment is protected by skilled personnel with extensive industry knowledge. They have proven ability to implement "best security practices." OpalSoft staff holds many security certifications, and all must pass rigorous background checks, demonstrating high personal and professional integrity.

Managerial Support Services

Opalsoft's market- leading proficiencies with information security combined with our expertise in network infrastructure delivers complex security recommendations and resolutions for your organization.

Enterprise Risks Management

OpalSoft Security Consulting supports our client's development of regulatory requirements the National Institute of Standards and Technology (NIST) and other security standards and guidelines. By engaging OpalSoft to manage your enterprise risks, clients benefit from having access to a security staff trained in a common set of processes and procedures.

Certification and Accreditation (C&A)

Our information assurance Certification and Accreditation (C&A) approach provides the highest standards, and well defined methodology to transition from one security scenario to another. Our C&A methodology is fully compliant with Federal Information Security Management Act (FISMA). OpalSoft's C&A engineers are well versed with the Department of Defense Information Assurance Certification and Accreditation Process (DIACAP) processes for the federal government

Disaster Recovery / Business Continuity Planning

Disaster Recovery and Business Continuity Planning services provide our clients with analysis of their information technology infrastructure. Data is reviewed and recoverable. We provide scheduled backup of live business data, restore on demand, and vaulting in an offsite location, thus protecting businesses from the loss of essential data due to catastrophic disaster, human error, software corruption, hardware malfunction or data center environment failure. Our staff can help you build, or build for you, the emergency planning documents that will keep your company functioning in an emergency.

Network and Infrastructure Security Assessments

It's a tall order to protect all of the data that crosses both your private networks and Internet-facing hosts — including the secure transport of data across network topologies that support the Internet Protocol (IP). We have the knowledge & skills to fill this order.

Threat Analysis

OpalSoft advises our clients regarding emanating threats for any circumstance or event that may have the potential to adversely impact information systems through unauthorized access, destruction, disclosure, modification of data, or a denial of service. We can help you prepare and react to incidents.

At the same time, our engineers can perform vulnerability assessments to evaluate where your weakest links are, and prepare reports to assist and guide you in corrective actions.

Our security testing evaluators attempt to circumvent the client's system security features based on their understanding of the system design and implementation.

Certifications:

In addition to our Security Assessments, our consulting staff supports agencies with design and architecture of security solutions, review and development of security policies, and with Certification and Accreditation for FISMA compliance. Over 80 % of our engineers have achieved the Certified Information System Security Professional (CISSP) certification and many maintain additional industry and product certifications including Global Information Assurance Certification (GIAC), Certified Information Security Manager (CISM), Certified Information Systems Auditor (CISA) and Qualified Data Assessor (QSA) certifications.