

NASA SEWP VI

Ordering Guide

Category B – Enterprise-Wide Strategic Solutions

Opal Soft, Inc.

Contract Number 80TECH26D1597

Ordering Period: November 1, 2026 – October 31, 2036

Version 1.0 | Last updated October 2, 2026

This ordering guide is published in accordance with Section A.6 of the NASA SEWP VI Statement of Work and is updated within 10 business days of each contract modification.

1. Overview

1.1 About Opal Soft, Inc.

Opal Soft, Inc. is a small business IT services provider founded in 1997 and headquartered in Silicon Valley, serving the U.S. Navy and commercial enterprises. A Navy prime contractor since 2004, we specialize in software engineering, system integration, IA/cybersecurity, project management, and IT infrastructure administration. OpalSoft is ISO 9001:2015 certified, holds a CMMC Level 2 (self-assessment), and is pursuing CMMI Level 3 for Services and Development (appraisal in progress). We partner with Santa Clara University's AI/ML R&D laboratory and are a member of the UTIC, NSTIC, NSTXL, and IWRP consortia. Our contract vehicles include Navy SeaPort-NxG (through 2029), the NAVWAR PEO C4I Software Development MAC (through 2033), and NASA SEWP VI Category B (through 2036).

1.2 About NASA SEWP VI

NASA's Solutions for Enterprise-Wide Procurement (SEWP) VI is a multiple-award Government-Wide Acquisition Contract (GWAC) providing information technology, communication, and audio-visual (ITC/AV) solutions and services to all federal agencies and their approved contractors. Opal Soft was awarded a Category B contract on June 25, 2026.

Under Category B, we deliver customized, large-scale IT and audiovisual solutions to federal agencies across multiple departments, locations, and field offices. We deliver solutions through managed services, such as computer and printer support, and shared services, such as agency-wide help desks, enterprise security, and application services, at government or contractor sites worldwide.

1.3 Contract and Company Information

SEWP VI Contract Number	80TECH26D1597
Category	Category B – Enterprise-Wide Strategic Solutions
Contract Type	GWAC (Government-Wide Acquisition Contract), multiple-award IDIQ
Award Date	June 25, 2026
Ordering Period	November 1, 2026 – October 31, 2036
Contract Ceiling	USD \$20 Billion
SEWP Program Surcharge	0.34% (included in the price of all SEWP orders; not separately itemized)
UEI	YX5QCXCL5RX7
CAGE Code	1XLH7
NAICS	Primary NAICS: 541512
Business Size / Certifications	Small Business

Accepted Payment

Electronic Funds Transfer (EFT) and Government Purchase Card, regardless of order size

2. Scope: Category B Technical Areas

Technical Area 1b: Enterprise-Wide Network Services

Consolidated, end-to-end LAN/WAN provisioning across corporate and mission networks to improve consistency, cost efficiency, mobility, and cybersecurity. Includes corporate and mission network, voice, data, and collaboration services, cable plant services, unified communications, and service management/strategy.

Technical Area 2b: IT Managed Services

End-to-end management, security, and maintenance of enterprise IT services, including end-user compute and software management, mobile device management, print device management, messaging/collaboration, infrastructure services, Enterprise and Local Service Desks, end-user standards, and IT security. Support may include desktop engineering, project management, transformation and operations support, continual service improvement, communications, and other program support functions.

Technical Area 3b: Enterprise-Wide Innovation Services

Ongoing enhancement of IT service efficiency, plus development of new, transformative solutions that add business and IT value.

Technical Area 4b: IT Service Management

Standardized processes, tools, and cloud-based platforms for delivering IT services, tracking requests and incidents, gathering customer feedback, and reporting.

Technical Area 5b: Enterprise Service Program Integration

Cross-program collaboration across network, cybersecurity, data center, applications, and web services to align IT strategy with business goals through assessment, redesign, and performance metrics.

Technical Area 6b: Enterprise-Wide Information and Data Analytics Services (IDAS)

A cross-functional team delivering data science, big data, AI, and machine learning solutions to rapidly address analytics challenges agency-wide.

Technical Area 7b: Enterprise-Wide Application Services/Software Development

Full lifecycle support (design, development, testing, deployment, and maintenance) for enterprise applications across desktop, web, cloud, and mobile platforms, using modern development practices such as agile, CI/CD, and API development.

Technical Area 8b: Enterprise-Wide Cybersecurity Services

Security architecture, continuous monitoring, threat detection, incident response, vulnerability management, and risk framework implementation to strengthen the agency's cybersecurity posture.

Technical Area 9b: Enterprise-Wide Cloud Services

Evaluation, implementation, and support of government cloud platforms and service models (IaaS/PaaS/SaaS), including governance, security, and strategy.

Technical Area 10b: Enterprise-Wide Digital Multimedia and Technical Communications Services

Web, social media, broadcasting, and audiovisual support for institutional and mission-related communications.

Technical Area 11b: Program Management/Ancillary Services and Supplies

Supporting services (clerical, financial, logistics, procurement, and facilities management) that enable broader IT service delivery.

If you are unsure whether a requirement falls within SEWP VI scope, send an overview or bill of materials to help@sewp.nasa.gov and the SEWP Program Management Office (PMO) will review it. You may also contact our Program Manager directly (see Section 5).

3. Ordering Information

3.1 Fair Opportunity

Consistent with FAR 16.505(b), Opal Soft will be given fair opportunity to be considered for each SEWP VI delivery order. The method of providing fair opportunity is at the discretion of the ordering Contracting Officer; the NASA SEWP online Quote Request Tool (QRT) is the recommended mechanism.

We do not market, quote, or offer for sale any IT solution that is not listed on our SEWP VI contract until that solution has been added to the SEWP database of record and made available to all Government end-users. Quotes are submitted only for items on our active SEWP VI contract, at or below the awarded contract price, and in accordance with the NASA SEWP Contract Holder User Manual.

3.2 How to Obtain a Quote

Submit a Request for Quote (RFQ), Request for Information (RFI), or Market Research Request (MRR) through the NASA SEWP Quote Request Tool at www.sewp.nasa.gov to the Category B group. For pre-RFQ questions, solution discussions, or market research, contact:

- Amy Enderson, Deputy Program Manager – amy@opalsoft.com – 843-412-2394
- Sharad Sharma, Program Manager – sharad@opalsoft.com – 408-336-2887

3.3 Ordering Process

1. **Identify the requirement.** The ordering agency determines its IT/AV requirement and confirms it falls within SEWP VI scope and our awarded Technical Areas.
2. **Submit a request through the SEWP Quote Request Tool.** The ordering Contracting Officer submits an RFQ, RFI, or MRR through the QRT, addressed to Opal Soft and/or other SEWP VI Category B holders.
3. **We respond with a quote.** We provide a quote through the SEWP CHOP quote tool, accompanied by a CLIN verification file matching the quoted items and pricing. All quoted items are on contract at the time of the quote.
4. **Agency evaluates and selects.** The ordering agency evaluates quotes under FAR 16.505(b) Fair Opportunity procedures and determines best value.
5. **Agency issues the order.** The ordering Contracting Officer issues the delivery or task order and submits it to the SEWP PMO at sewporders@sewp.nasa.gov.
6. **SEWP PMO assigns a SEWP Control Number (SCN).** The PMO validates the order, assigns an SCN, and routes it to us.
7. **We begin performance.** After receiving the order with an assigned SCN, we begin performance and provide status updates through the SEWP CHOP and directly to the customer, as required.

Order modifications are also routed through the SEWP PMO.

3.4 Required Order Information

Each order should include:

- Date of order
- Name of Issuing Agency, and Ordering Agency if different

- Unique order number assigned by the ordering agency
- Name and phone number of the authorized Government Ordering Official, and their signature (direct, electronic, or via a pre-approved method)
- Contractor name and SEWP contract number (80TECH26D1597)
- SEWP CLINs and descriptions of the services or products to be delivered
- Price per CLIN and total order amount
- Delivery/performance location and point of contact
- Invoicing and payment information

4. Installation, Warranty, and Support

OpalSoft is a services company, and we stand behind the quality of the work we deliver. Rather than a product-style warranty, our commitment is defined by the performance standards, deliverables, and acceptance criteria in each task order's Performance Work Statement or Statement of Work.

We deliver all services under our ISO 9001:2015-certified Quality Management System, with defined quality control checkpoints, performance monitoring, and regular reporting to the customer. If any service or deliverable does not meet the requirements of the order, we take prompt corrective action, consistent with the order's inspection and acceptance terms, until it does.

4.4 Post-Delivery Issues and Escalation

1. Amy Enderson, Deputy Program Manager – amy@opalsoft.com – 843-412-2394
2. Sharad Sharma, Program Manager – sharad@opalsoft.com – 408-336-2887

Issues that cannot be resolved with us directly may be raised with the SEWP PMO at help@sewp.nasa.gov.

5. Contacts

5.1 Opal Soft, Inc. SEWP VI Team

Program Manager	Sharad Sharma – sharad@opalsoft.com – 408-336-2887
Deputy Program Manager	Amy Enderson – amy@opalsoft.com – 843-412-2394

5.2 NASA SEWP Program Management Office

Hours	Monday – Friday, 7:30 AM – 6:00 PM ET
Customer Help	help@sewp.nasa.gov – 301-286-1478
Orders	sewporders@sewp.nasa.gov
Contract Holder Help	chhelp@sewp.nasa.gov – 301-286-4555
Website	www.sewp.nasa.gov